

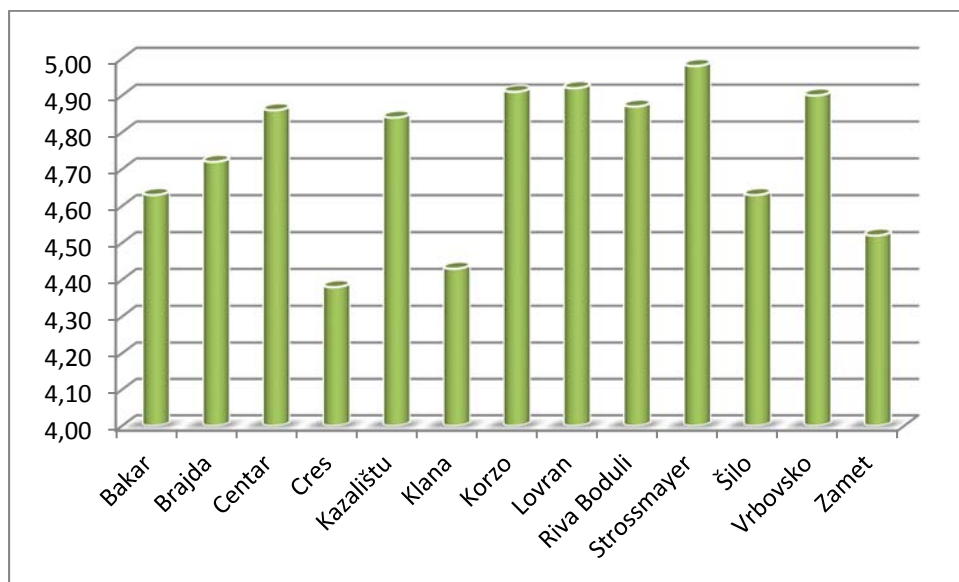
# ZDRAVSTVENA USTANOVA LJEKARNA JADRAN

Istraživanje zadovoljstva potrošača – 2014.

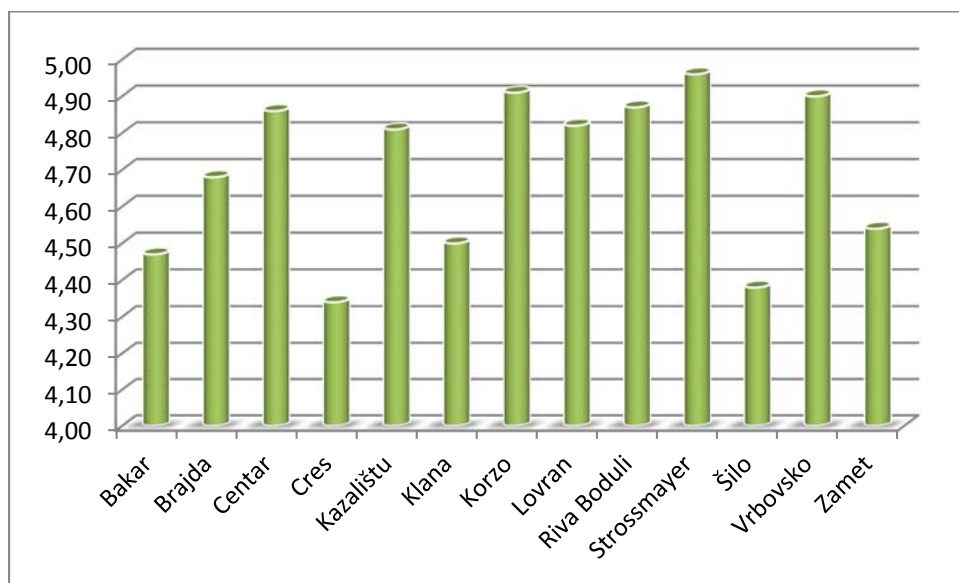


## PREGLED REZULTATA PO LJEKARNAMA

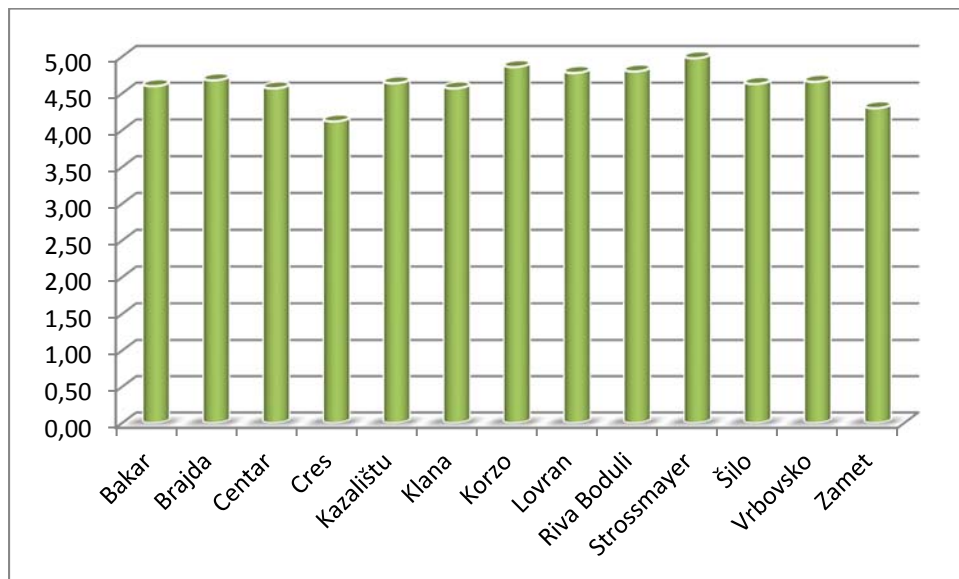
Opskrbljenost ljekarne lijekovima na recept i bez recepta.



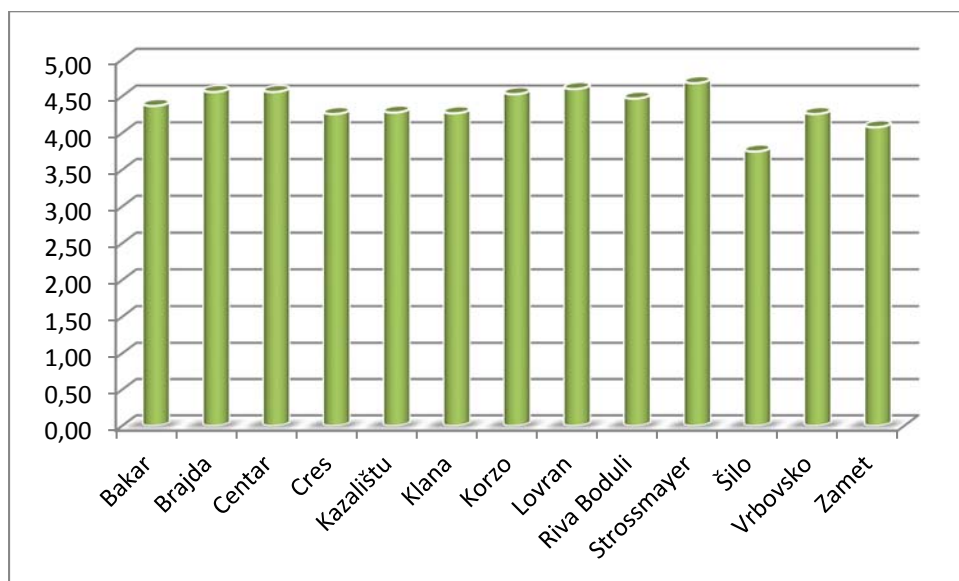
Opskrbljenost ljekarne ostalim proizvodima (dermokozmetika, dodaci prehrani, vitamini i minerali, medicinski proizvodi, fito terapija i ostali preparati za očuvanje zdravlja.)



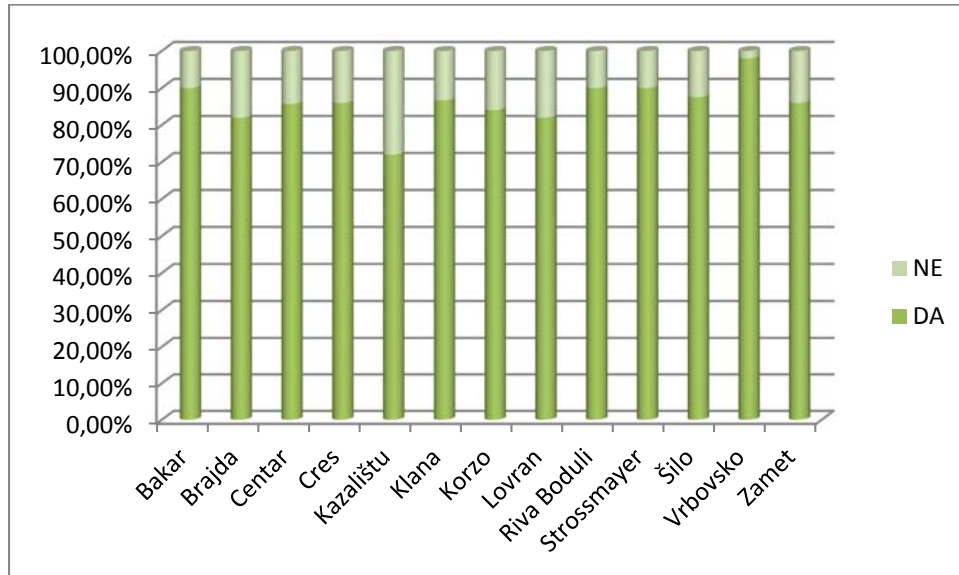
### Stručnost, ljubaznost i komunikativnost zdravstvenih radnika.



### Učestalost izostanka lijeka (ili više lijekova) koje je propisao liječnik.



## Odabir iste ljekarne.

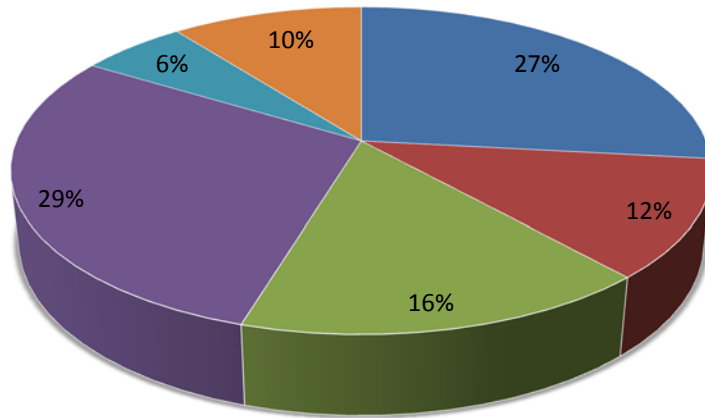


Razlozi odabira iste ljekarne:

- a) stručni i ljubazni djelatnici
- b) uvijek nađem potreban lijek ili OTC proizvod
- c) uvijek dobijem dobar, koristan savjet za rješavanje mojih zdravstvenih problema
- d) jer mi je usput
- e) imaju često korisne savjetodavne aktivnosti
- f) imaju često popuste na kozmetiku i druge proizvode

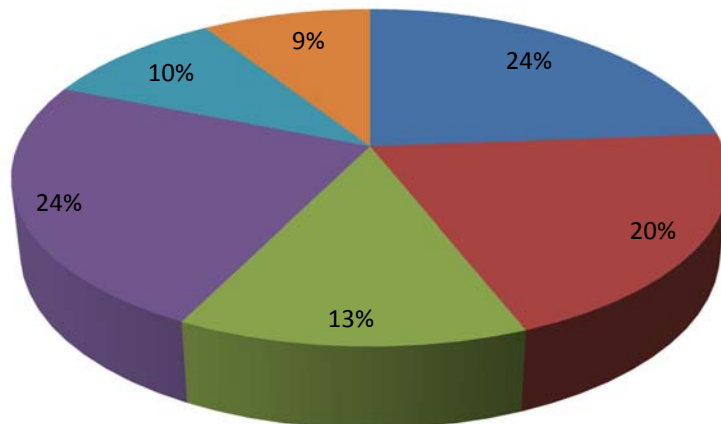
## Ljekarna Bakar

■ a ■ b ■ c ■ d ■ e ■ f



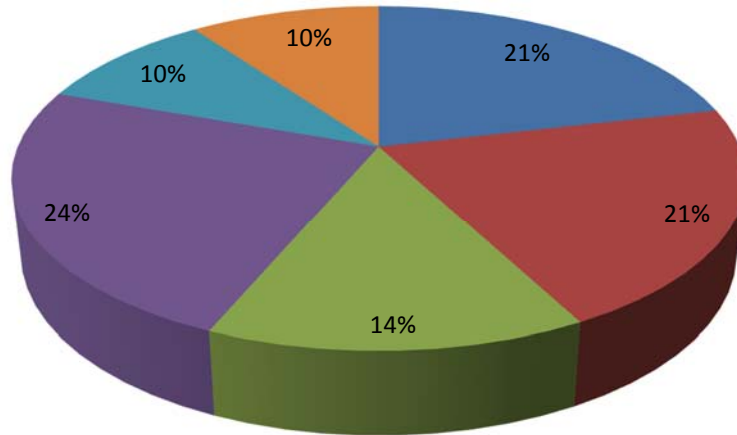
## Ljekarna Brajda

■ a ■ b ■ c ■ d ■ e ■ f



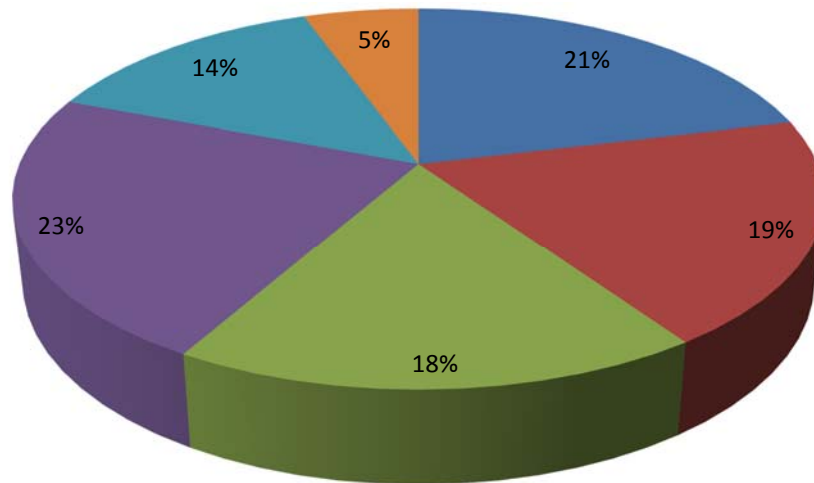
## Ljekarna Centar

■ a ■ b ■ c ■ d ■ e ■ f



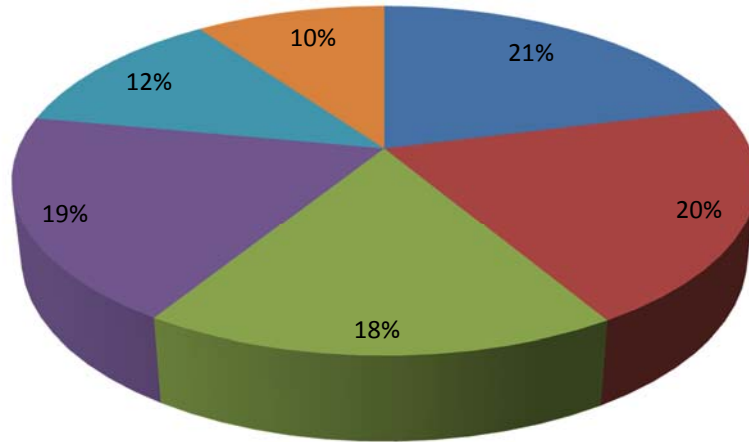
## Ljekarna Cres

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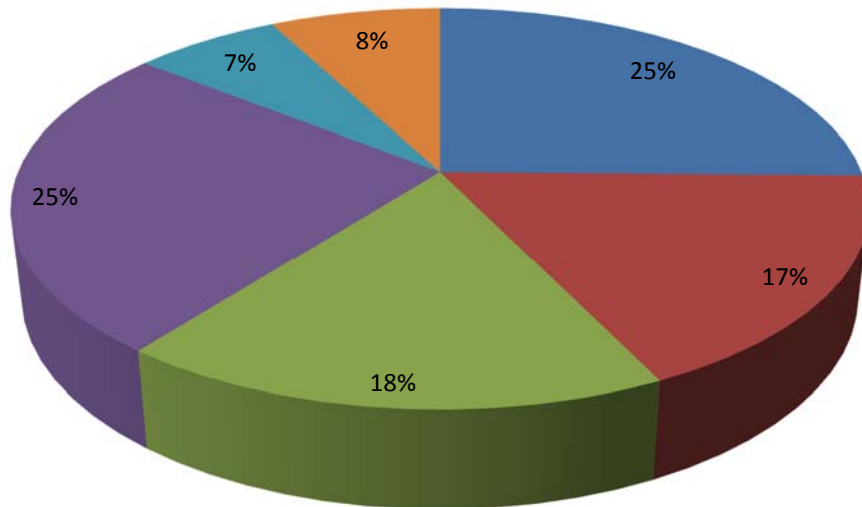
## Ljekarna Kazalištu

a b c d e f



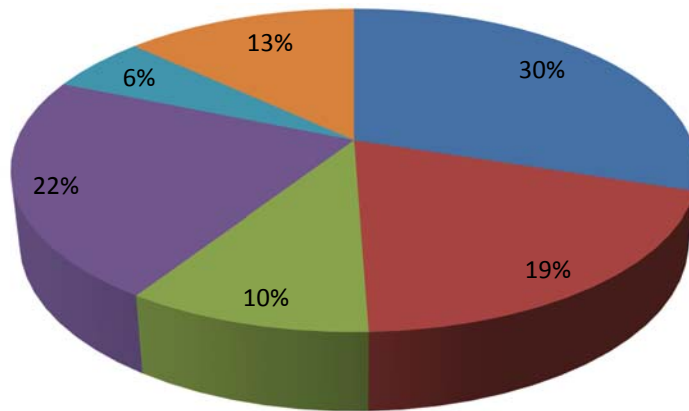
## Ljekarna Klana

a b c d e f



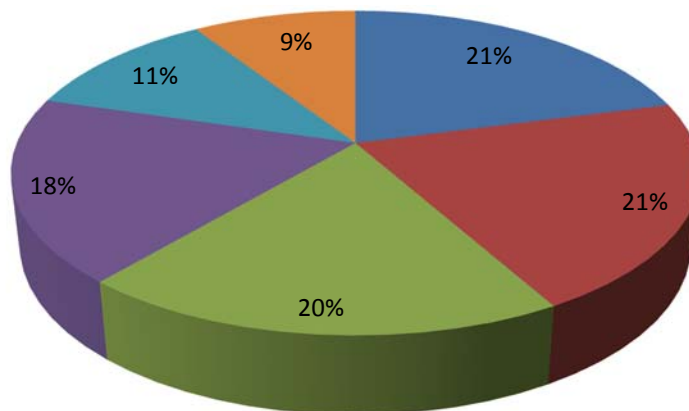
## Ljekarna Korzo

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## Ljekarna Lovran

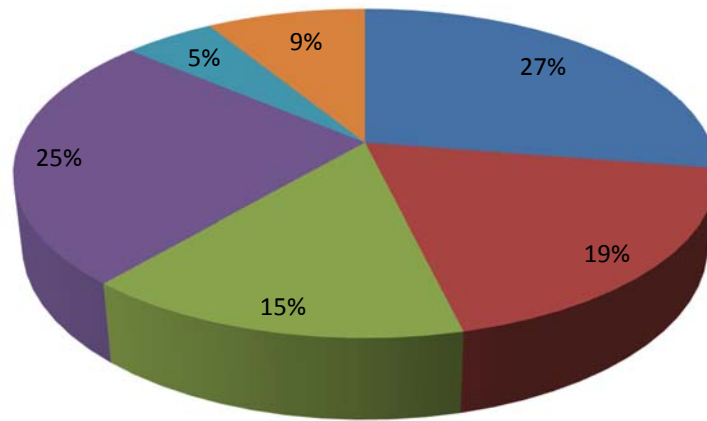
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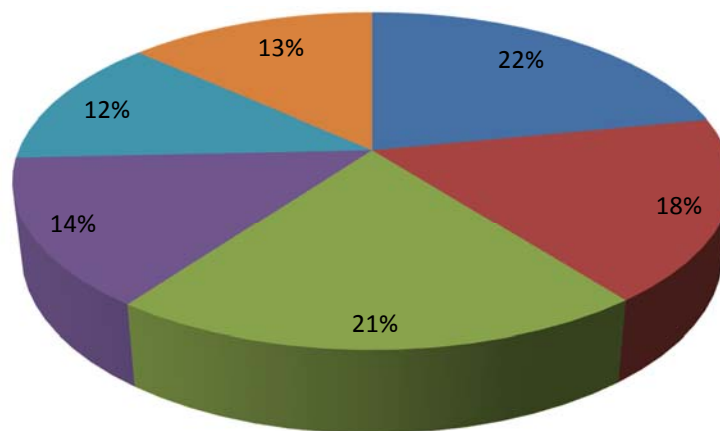
## Ljekarna Riva Boduli

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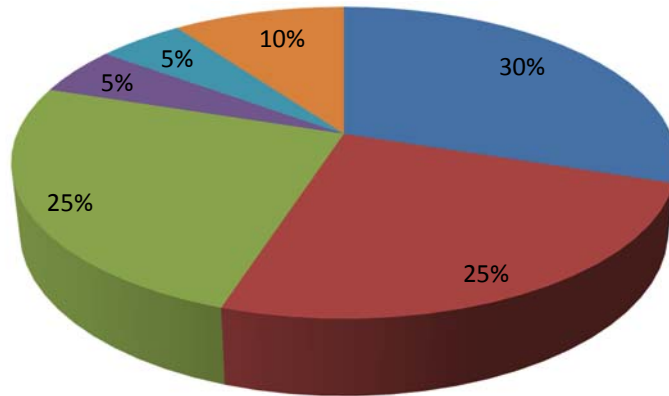
## Ljekarna Strossmayer

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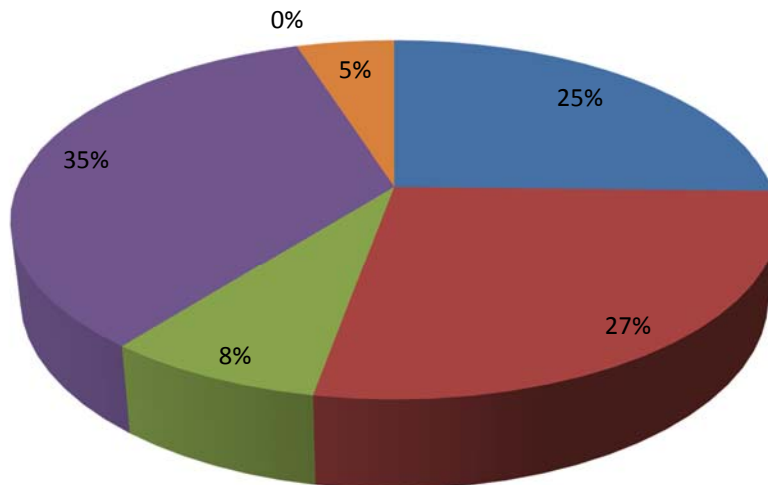
## Ljekarna Šilo

a b c d e f



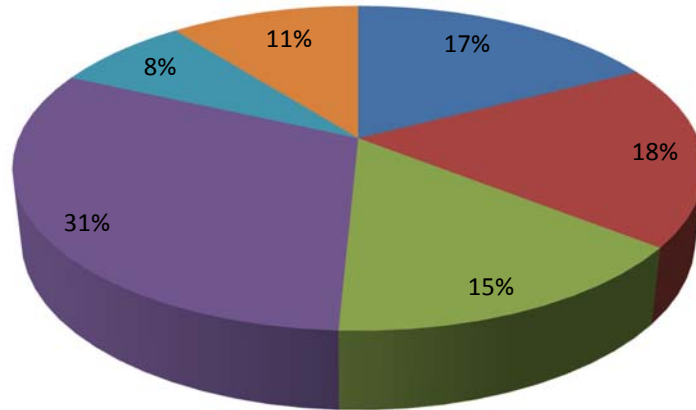
## Ljekarna Vrbovsko

a b c d e f



## Ljekarna Zamet

a b c d e f



Preporuka korisnika ljekarne svojim prijateljima i poznanicima.

